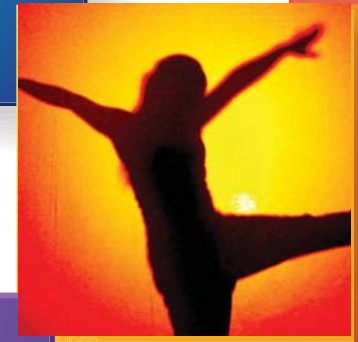
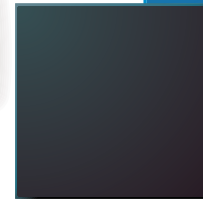
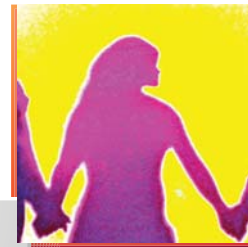
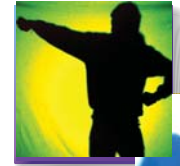


ANNUAL REPORT 2013 - 2014



 Bill Wilson Center



Mission

Bill Wilson Center supports and strengthens the community by serving youth and families through counseling, housing, education, and advocacy.

Core Values – Guiding Principles

As the agency works to help youth build their skills and resiliency, Bill Wilson Center has defined fundamental principles that guide its work. At the core of all programs are eight guiding principles:

No Fail

Everyone can be successful. We keep trying.

Least Restrictive Environment

We help people solve problems at the family and the community level; public institutions are the last resort.

Diversity:

We provide services that meet the cultural and linguistic needs of our whole community. We value our unique ethnic diversity as well as the LGBTQ community and non-able body community. Our clients, staff, and volunteers reflect our community.

Strength-Based

We look for the positive in each person and build on those assets.

Youth Development and Leadership

We support youth. We help build leadership skills by involving youth in programs and planning for their future, many services are youth-led.

Advocacy

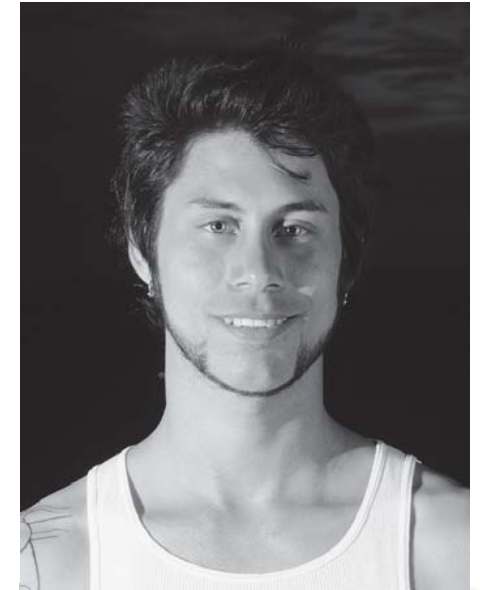
We work on improving systems that do not meet the needs of youth and families.

Collaboration

We work with others to provide a continuum of services; we focus on all the needs of the individual, including health, housing and well-being.

Families Matter

We help keep families together and build reconnections to families. We recognize that “families” come in all shapes and sizes.



Vision

We are working to prevent poverty in the next generation by connecting youth to education, employment, housing and positive relationships.

A Message from the CEO

The truest definition of homelessness rests with the people experiencing it. A youth and a family know when they are homeless. In the middle of Silicon Valley's resurgence of great wealth and success ... they are simply hoping to survive.

Too often, homeless children are invisible to the systems meant to protect them. They might be living in a homeless encampment or in a car – or at a weekly motel or doubled up on the sofas or in the garages of friends.

At Bill Wilson Center, we know first-hand that young people experiencing homelessness are survivors and that their survival strategies are not meant to be long-term, only a means to reach a hand that is willing to help them regain their balance and begin the process back to independence and stability.

That hand reaching out to provide help and support is possible because of Bill Wilson Center's wonderful volunteers, interns, foster families, staff and our amazing donors.

We have a long way to go in meeting the needs of our most vulnerable families and young people.

Together we make a difference.

Thank you!



Board of Directors (July 1, 2013 - June 30, 2014)

Cindy O'Leary - President
Stefani Burgett - Vice President
Stephen Betts
Elaine Burns
Stanley Commons
Victoria Commons
George Delucchi
Edgar Godoy
Alberto Gonzales
Karen Guldán
Sparky Harlan
Cria-May Matanguihan
Kathrina Miranda
Art Plank
Ron Ricci
Deborah Stanley
Bill Taulbee
Alex Wilson
Anita Wotiz (Emeritus Member)

Executive Team

Sparky Harlan, *Chief Executive Officer*
Greg Garrett, *Chief Operating Officer*
David Lang, *Chief Financial Officer*
Debbie Pell, *Chief Program Officer*
Lorraine Flores, *Division Director of Compliance, Evaluation & Research*
Pamela Stephens, *Division Director of Mental Health Services*
Pilar Furlong, *Director of Community Resources*
Ivis Pena, *Director of Administrative Services/HR*

Program Directors

Elena Cacace, *Clinical Director Foster Care & Adoption*
Deryk Clark, *Director of Youth Development Programs*
Juan Cooper, *Director of Youth Residential Services*
Connie Chrysoglou, *Director of Counseling Services*
Laura Foster, *Director of Transitional Housing Programs*
Patricia Ledezma, *Director Youth & Family Mental Health Services*
Kim Nguyen, *Director Program Evaluation & Research*
Cheryl Rouse, *Director TAY Mental Health Services*

During Bill Wilson Center's 41ST year of service, 3,512 people participated in our counseling, housing, education, foster care, mental health, shelter and basic needs programs.

41

We reached 38,066 youth indirectly through our Street Outreach and Contact Cares programs.

PROGRAMS



Family Advocacy Services

FAS began its school-based homeless prevention and intervention services embedded at Lincoln and Mount Pleasant high schools in San Jose last year.



BWC-NOVA

BWC-NOVA opened its doors last year assisting economically disadvantaged youth (ages 16-24) in attaining their educational, and career goals.



Crisis Residential Center

Our crisis residential program helped 305 runaway and homeless youth (ages 11-17) with counseling and housing services resulting in 80% of the youth being reunited with family.

The Santa Clara Unified School District utilizes BWC counseling services which helped 387 students with issues involving gangs, drugs, school work, family and truancy.

387

BWC's Family Advocacy Services assisted 60 Mt. Pleasant and Lincoln high school students and their families avoid homelessness.



Peacock Commons

BWC's 28 apartment units were home last year for 41 young adults and 28 children less than 5 years old. This permanent transitional housing includes mentors who live on site.



Transitional Housing

More than 300 previously homeless youth lived in BWC's THP homes where they received comprehensive counseling, independent living skills training, and employment services.



Mental Health Services

Case management and psychiatric support was given to 616 children and youth up to 21 years old with mental health issues. More than 70% of these clients reached their goals.



Drop-In Center Open House
Dozens of guests toured the DIC and learned how the only program of its kind in the county provides services. Guests also were informed on how youth can get into stable housing.



Cirque du Soleil - Amaluna
Three hundred fans of BWC attended the Valentine's Day performance of Cirque du Soleil. Cirque donated the block of tickets and 100% of their sale went to BWC.



Building Dreams
The 10th Annual Building Dreams Luncheon attracted more than 600 guests and more than \$175,000 was raised thanks to our generous donors and table hosts.



Adopt-A-Family
Last year, more than 1,400 foster youth were served through our holiday giving program thanks to the charity of hundreds of people, businesses and groups.



Green Light Rally & Walk
The inaugural Green Light event, to highlight Homeless Youth Prevention Month, attracted nearly 200 people for the rally and walk from San Jose's City Hall to BWC's Drop-In Center.



Volunteer Appreciation
A celebration was held at the Triton Museum to thank more than 250 BWC trained volunteers and numerous volunteer groups who provided more than 10,000 hours of service.

E V E N T S

Our Centre for Living with Dying program provided counseling and grief services to 417 individuals in 2013-2014.

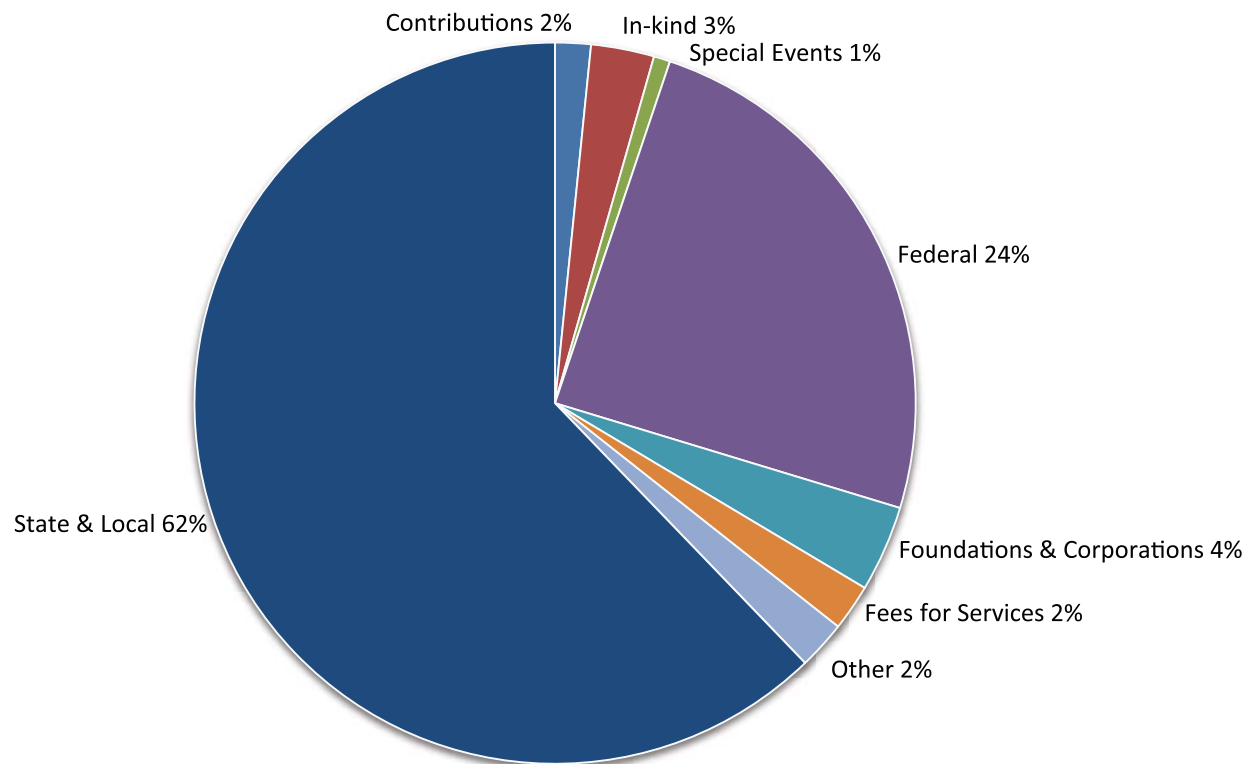
417

The CLD hosted free Rejuvenation Retreats for anyone infected or affected by HIV. The Light of Lights event honored our first responders.

94% of our clients say that they have been treated with respect by the staff at BWC.

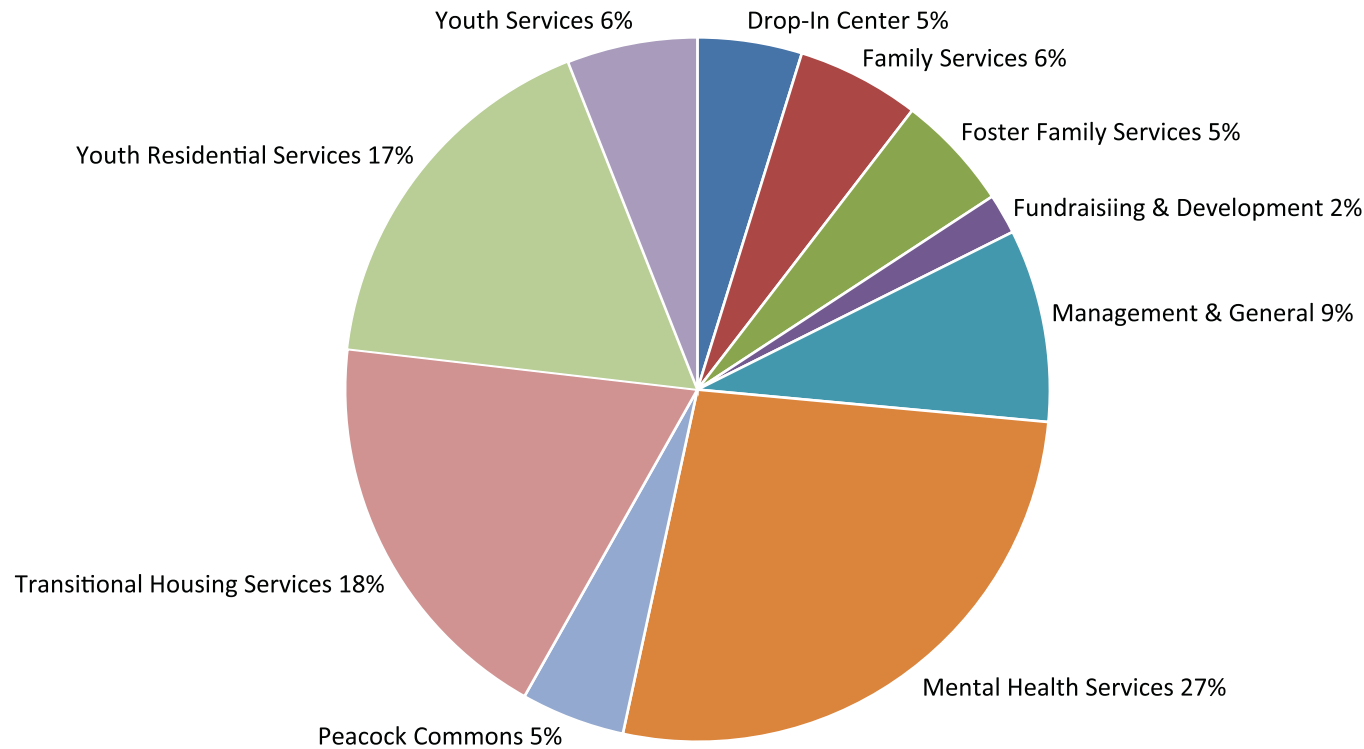
94

93% of our clients would direct a friend in need of help to BWC.



2013-2014 INCOME

Contributions	\$232,950
In-kind	\$412,415
Special Events	\$107,086
Federal	\$3,572,948
Foundations & Corporations	\$563,100
Fees for Services	\$302,098
Other	\$316,007
State & Local	\$9,059,611
TOTAL	\$14,566,215



2013-2014 Expenses

Drop-In Center	\$706,146
Family Services	\$831,464
Foster Family Services	\$785,081
Fundraising & Development	\$280,884
Management & General	\$1,328,285
Mental Health Services	\$3,967,082
Peacock Commons	\$703,080
Transitional Housing Services	\$2,749,978
Youth Residential Services	\$2,530,002
Youth Services	\$882,511
TOTAL	\$14,764,513

More than 1,200 youth live on the streets of our county each night. We believe one homeless youth is one homeless youth too many.

1

More than 4,300 public school students lack a fixed, regular, and adequate nighttime residence.

BWC serves a diverse client base with Hispanic/Latino forming the largest ethnic group at 48% of those served.

3

BWC-NOVA, Family Advocacy Services and SpringTide were three new programs added this year.

Programs

Counseling

Centre for Living With Dying (CLD)
Outpatient

Education

Family Advocacy Services (FAS)
School Outreach

Foster Care

Foster Family Agency (FFA)
Multi-dimensional Treatment Foster Care (MTFC)
Transitional Housing Placement Program (THPP)
Transitional Housing Program Plus Foster Care (THP+FC)

Housing

Peacock Commons
TAY Inn
Transitional Housing Program (THP)
Transitional Housing Program Plus (THP+)

Mental Health

Therapeutic Behavioral Services (TBS)
Transitional Age Youth Services (TAY)
Family and Children (F&C)

Basic Needs

Drop-In Center (DIC)
Respite

Probation

Competency Development Services (CDS)
Direct Referral Program (DRP)
Status Offender Services (SOS)
Support Enhancement Services (SES)

Shelter

Quetzal House (QH)
Crisis Residential Center

Did You Know?

- Female clients are more likely to access long-term services: Counseling, Housing, and Mental Health Services.
- Male clients are more likely to access short-term services: Shelter stay and probation services.
- More than 70% of the individuals who exited from BWC mental health programs achieved their goals.
- Overall BWC's transitional housing programs successfully discharged 80% of individuals to stable housing options.
- Overall BWC's foster care programs successfully discharged 81% of individuals to lower level of care, independent living or other stable placements.

OUR DONORS (Gifts & Pledges)

\$100,000 +

Thomas R. Bettencourt Endowment Fund

\$50,000 - \$99,999.99

Kathryn Edwards
Sobrato Family Foundation
Valle Monte League

\$25,000 - \$49,999.99

Richard and Kristi Saso
Deborah L. Stanley

\$10,000 - \$24,999.99

49ers Foundation
Brownstone Foundation
CREW Silicon Valley
Carl Page
Silicon Valley Community Foundation
Anita Wotiz
Mark Zamudio

\$5,000 - \$9,999.99

Affect The Dollar - ATD
Air Systems Foundation, Inc.
Jay and Cynthia Cohan
Stanley Commons
Grainger Industrial Supply
Mamuka Grigolia
Sparky Harlan
Trish Hartman
Susan S. Jones
David Lang
Jessica Michie
Mission City Charities, Inc.
Tammy Moody
Sara Perry
Art Plank
Ron Ricci
The Sharks Foundation
Russell J. Smith
Linda and William Patrick Sullivan
Valley Presbyterian Church
Werner Family Fund
Youk's Kids

\$2,500 - \$4,999.99

Adobe Foundation
Anonymous
Donna Beres and Terry Dahl
John M. Capek
Center for Spiritual Living
Corban Floor Coverings, Inc.
Robert Cullen and June Lim
Donate For Charity
eBay Foundation
Heffernan Group Foundation
Dr. Christine Litwin-Sanguinetti
Northern Trust
Cynthia J. O'Leary
Carl Page
James K. Pickett
Pillsbury Winthrop Shaw Pittman LLP
Steve and Leila Pulos
Lainey Richardson
Michael E. Rock
Rotary Club of Sunnyvale Foundation
Robert N. and Florence Slinger Fund
Lisa and Matthew Sonsini
Structural Integrity Associates
Sutherland Family Foundation
Thrivent Financial for Lutherans
University Electric Company

\$1,000 - \$2,499.99

Stephanie E. Armiger
Rodger Bauer
Marilyn Beck
Frank Benaderet Jr.
Elaine Benoit
Ragu Bhargava
Penelope M. Blake
Nancy Brandt
J. Richard and Sally Braugh
Denise Brodersen
Stefani and Charles Gaylon Burgett
Marie Elaine Burns
Center for Employment Training
Paul R. Coelho
Steven G. and Carolyn C. Davies
Diocese of San Jose
Charley Eddy
Chad Fentress

\$1,000 - \$2,499.99 (continued)

Elizabeth Finch
First Unitarian Church of San Jose
Foothills Congregational Church
Brett Frazer
Frontier Infinity
Sylvia M. Gallegos
Gamma Kappa-ADK
Judith and John A. Guldan
Karen L. Guldan
Jeremy Hartman
Bob Heihn
Hopkins and Carley
Sharon and David Hoyt
Johna M. Johnson
Sarah Jones Hinkle
KeyPoint Credit Union
Kiwanis Club of San Jose
Lata Krishnan
Leah K. Lambertson
Larry and Darcey Larder
William J. Lewis
Willis F. Marshall
Theodore Meyer
Navigation Group - LPL
Mary Anne Nola
Amanda M. Oakson
Christine Ojeda
Margot Minnum Olsen
Powell & Associates Drafting Service, LLC
Quota International of Cupertino
Alice Ramsauer
Derek Riehl
Lynn Robinson
Sutton and Anne Roley
Rotary Club of Santa Clara
Joan M. Russell
San Tomas Voiture 365 Building Foundation
Valerie W. Sanders
Christopher P. Schmidt
Nancy Schwisow
Silicon Valley Social Venture Fund
Loretta L. Stagnitto
Sunnyvale Presbyterian Church
Thomas Trujillo
United Methodist Women
Dee Wentz
Heather Westh



A+

BWC meets GuideStar's Gold standard requirements of fiscal responsibility, reporting and transparency.

OUR DONORS - Gifts & Pledges

\$1,000 - \$2,499.99 (continued)

Rita Williams
Xilinx Community Fund

\$500 - \$999.99

Benjamin C. Adams
Aetna Foundation
Carolyn Ruth Alexander
William W. Allman
William Aviles
Bikram Yoga San Jose
Andrea Borch
Michaela Brody
Christine Burroughs
Carolyn Campbell
Claire Maria Campodonico
William P. Carney
Cisco Foundation
Phyllis L. Depalmo
Michael Downey
Lynn S. Duniway
Cynthia S. Du-Puy
Cathey Edwards
Lawrence Escobar
Melanie and Victor Espino
Dennis Fong
Jennifer Friedenbach
Pilar Furlong
Martha Gates
Mark Goodman-Morris
Google, Inc.
Dale Green
Helen K. Hanada
Russ Hansen
Sheryl Heckmann
Brenda Herrington
Russell P. Hora
Robert and Linda Horenstein
Marie Oh Huber
Marshall W. Hydorn
IBEW
Ketevan Jakhua
Tiffany R. Jenab
Edwina Johnson
Martha A. Johnson
Lynne Marie Jorgensen
Kevin M. Kaefer

\$500 - \$999.99 (continued)

Jeannette A. Kennedy
Alexander Kley
Kirk and Mary Kozlowski
Weelee Lim
Esther R. Lisk
Ron Lohbeck
Dean T. Martucci
Patti Massey
Meta Mehling
Kevin Menezes
Metro Newspapers
Tony Moore
Jessica Paz-Cedillos
Helen S. Pearlman
David W. Peterson
Judith Pogue
Ginamarie Radcliffe
Jo Anne Rhodes
Patricia Sanchez
Santa Teresa Hills Presbyterian Church
Jo Anne Sarro
Ron Sartori
Sherry Shepardson
Silicon Valley Community Foundation
Stancel L. Skelton
Julie Smiley
Somsak Burger Family Foundation
St. Jude's Episcopal Church
Mary Jane Stiff
SVNRG
SyMed Corporation
Dave B. Tang
Emily M. Thacker
Gale M. Theodore
Jacob Thompson
VMware Foundation
Jordan and Joanne Walters
Peggy Weeden
Rosalie Ann Wilson
Dak Winters
Helena F. Yarbro
Dawn Zamudio

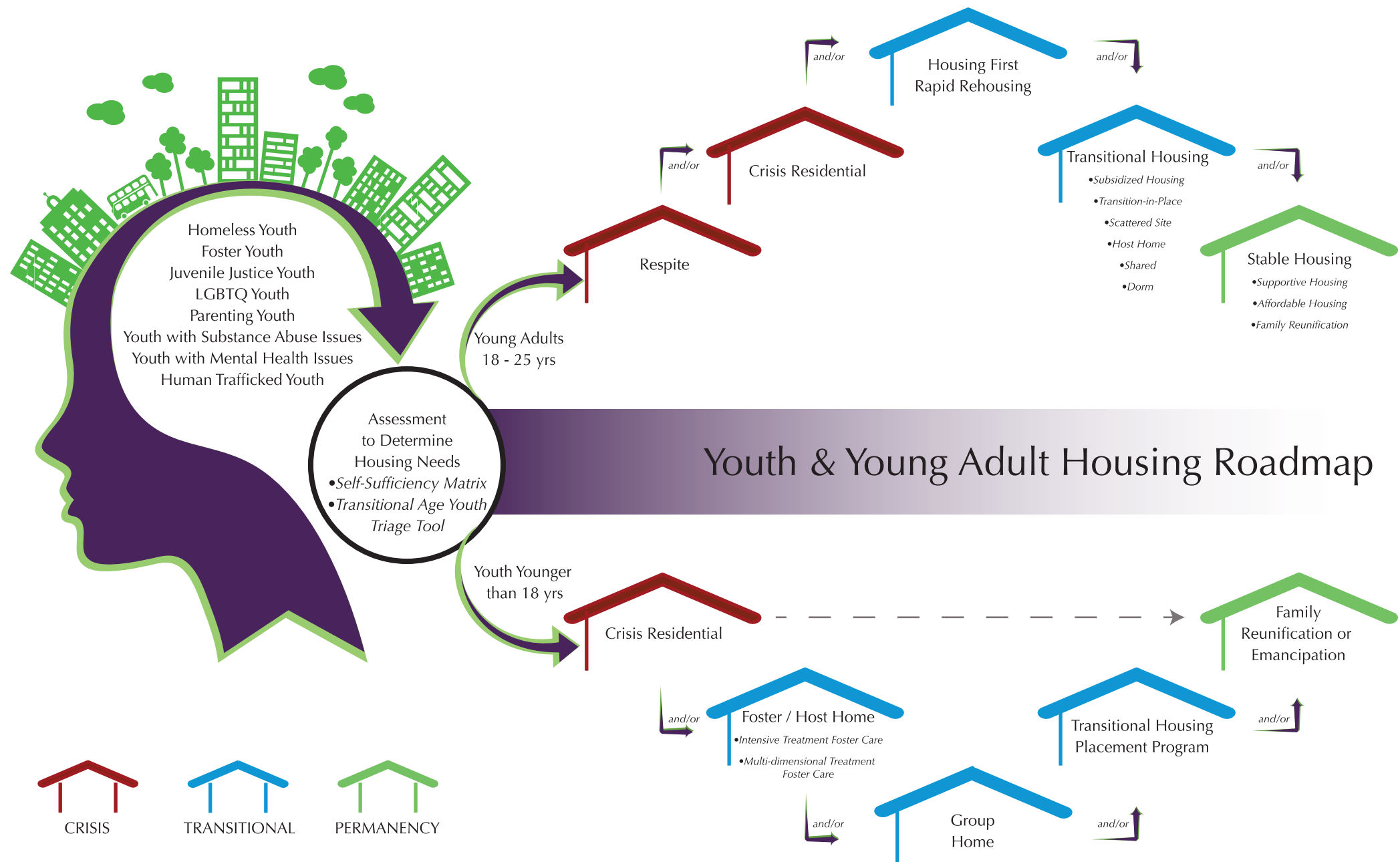
BWC's Youth Crisis Shelter
provided short-term care for
305 homeless and runaway
youth ages 11-17 last year.

305

78% of the youth were successfully
reunited with their parents, kin or
other stable placement

Gifts of all levels are critical to the success of our work and we thank all our donors for their generous support. Due to space limitations, this list includes donors who contributed or pledged at the level of \$500 or more between July 1, 2013 and June 30, 2014. Every attempt has been made to assure the accuracy of this list and we apologize for any inadvertent errors or omissions.

Contact Pam Fitzgerald at (408) 850-6129 or pfitzgerald@billwilsoncenter.org for any changes.



DONATE



Your gift of a tax-deductible donation to Bill Wilson Center is one way you can join our fight to prevent homelessness in Santa Clara County. Help us support and strengthen the community by serving youth and families through counseling, housing, education, and advocacy.

Bill Wilson Center depends on the support, generosity and commitment of the community, individual donors, as well as public and private funds. There are many ways that you can show your support and help us ensure that youth and families receive the services they need.

Donate Online

Make a secure online donation through Network for Good.

Donate by Mail *(checks only please)*

Bill Wilson Center, 3490 The Alameda, Santa Clara, CA 95050

Donate by Phone

Call (408) 850-6129 to make a credit card donation.

Building Dreams Luncheon

This annual event is our largest fundraiser of the year. More than 600 guests attend to hear first hand accounts from our clients and about the services BWC provides. Reserve your seat today or become a table host by contacting Pam at pfitzgerald@billwilsoncenter.org.

Donate appreciated stock

Check with your financial advisor about the benefits you can receive when you give appreciated stock. Contact Pilar Furlong at (408) 850-6132 or pfurlong@billwilsoncenter.org to discuss donating stock.

Give through your will or other estate planning method

It supports services for families and youth, and sets an example for your children and grandchildren of the importance of giving. Check the *Leave a Legacy* website or call (408) 850-6132 for more information.

Join our Annual Holiday Giving Program

Our annual Adopt-A-Family Holiday Giving Program helps to make the holiday season a joyful one for children in the Santa Clara County foster care system. We serve more than 1,200 deserving youth each year.

Bill Wilson Center's Tax ID number is 94-2221849